



Re: GB Tech Services N.V. - OGL/2024/114/0171 - B2B License

From Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Date Thu 2025-06-12 12:45 PM

To egl-applications <egl-applications@cga.cw>

Cc Phaedra Hanst - IGA Trust <phaedra@igatrust.com>; Wen Hsieh - IGA Group Ltd <Wen@lgagroup.com>; Licensing - IGA Group Ltd <licensing@lgagroup.com>; Claire Godschalk - IGA Trust <claire@igatrust.com>

 3 attachments (857 KB)

GB Tech Services - CGA withdrawal letter[2] - signed.pdf; GB Tech Services NV - Notice of intended revocation of license.pdf; GB Tech Services NV - Notice of revocation license application approval.pdf;

You don't often get email from melanie.zidda@igatrust.com. [Learn why this is important](#)

Dear Sir/Madam,

I hope this message finds you well.

Yesterday, we received the attached letter titled "Notice of Revocation License Application Approval."

Following our phone conversation last week and upon the recommendation of the Finance Department, we had re-sent you both the letter and the notice of revocation (attached again here for reference).

Could you please confirm the current status of the situation?
Can we consider our withdrawal request to have been accepted?

We would appreciate your confirmation to avoid receiving further correspondence of this nature and to ensure that the B2B license is officially and definitively withdrawn.

We look forward to hearing from you at your earliest convenience.

Thank you for your assistance.

Kind regards,

Mélanie Zidda

Account Manager

IGA Trust

Zuikertuintjeweg z/n, Willemstad

E: melanie.zidda@igatrust.com

T: [+5999 514 5646](tel:+59995145646)

Web: <https://www.igatrust.com>



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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>
Date: Wednesday, June 4, 2025 at 12:39
To: egl-applications <egl-applications@gcb.cw>
Cc: Phaedra Hanst - IGA Trust <phaedra@igatrust.com>, Wen Hsieh - IGA Group Ltd <Wen@lgagroup.com>, Licensing - IGA Group Ltd <licensing@lgagroup.com>
Subject: GB Tech Services N.V. - OGL/2024/114/0171 - B2B License

Dear Sir/Madam,

I trust this message finds you well.

On April 7th, I sent you a letter from the Local Managing Director confirming that GB Tech Services had not applied for a B2B license. I have not received any response to that letter.

Yesterday, we received a *Notice of Intended Revocation of License*, indicating the suspension of the license.

Following a phone call with the Finance Department today, we were advised to re-send both the letter and the notice of revocation (both attached).

We kindly request that you take the necessary steps and confirm the withdrawal of the license with reference OGL/2024/114/0171.

Thank you for your assistance.

Kind regards,

Mélanie Zidda
Account Manager
IGA Trust

Zuikertuintjeweg z/n, Willemstad
E: melanie.zidda@igatrust.com
T: +5999 514 5646
Web: <https://www.igatrust.com>



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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>
Date: Monday, April 7, 2025 at 12:52

To: egl-applications <egl-applications@gcb.cw>
Cc: Phaedra Hanst - IGA Trust <phaedra@igatrust.com>, Wen Hsieh - IGA Group Ltd <Wen@lgagroup.com>, Licensing - IGA Group Ltd <licensing@lgagroup.com>
Subject: Re: Payment stamps & license fee for the application of GB Tech Services N.V.
Dear Sir/Madam,

I hope this message finds you well.

Further to your request below, please find attached a letter from the Local Managing Director confirming that GB Tech Services has not applied for a B2B license.

We kindly ask you to confirm that the request has now been officially withdrawn.

We look forward to your confirmation and thank you for your assistance.

Kind regards,

Mélanie Zidda
Account Manager
IGA Trust

Zuikertuintjeweg z/n, Willemstad
E: melanie.zidda@igatrust.com
T: [+5999 514 5646](tel:+59995145646)
Web: <https://www.igatrust.com>



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From: egl-applications <egl-applications@gcb.cw>
Date: Wednesday, March 26, 2025 at 11:39
To: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>
Subject: RE: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Ms. Zidda,

In this case, a letter from the Local Managing director or the UBO informing CGA that you have not requested a B2B license is sufficient.

Met vriendelijke groet,
Kind regards,
Saludos,

Curaçao Gaming Authority

Scharlooweg 172-174 | Willemstad | CURAÇAO

Tel: +599 (9) 737-2299 | Fax: +599 (9) 737-2621
Email: egl-applications@gcb.cw
Web: www.gamingcontrolcuracao.org



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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Sent: Wednesday, March 26, 2025 11:30 AM

To: egl-applications <egl-applications@gcb.cw>

Subject: Re: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Sir/Madam,

We trust you are well.

Thank you for your swift response.

As the Local Managing Director, we can't provide any reason for the withdrawal, as no request for the B2B license has been submitted from our end.

What are the other alternatives?

Looking forward to hearing from you.

Kind regards,

Mélanie Zidda

Account Manager

IGA Trust

Zuikertuintjeweg z/n, Willemstad

E: melanie.zidda@igatrust.com

T: [+5999 514 5646](tel:+59995145646)

Web: <https://www.igatrust.com>



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From: egl-applications <egl-applications@gcb.cw>

Date: Wednesday, March 26, 2025 at 10:48

To: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Subject: RE: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Ms. Zidda,

We hope this message finds you well.

Could you kindly provide an official letter from the applicant's local managing director, outlining the reason for their withdrawal?

Upon receiving this letter, we will proceed with the necessary adjustments.

Met vriendelijke groet,

Kind regards,

Saludos,

Curaçao Gaming Authority

Scharlooweg 172-174 | Willemstad | CURAÇAO

Tel: +599 (9) 737-2299 | Fax: +599 (9) 737-2621

Email: egl-applications@gcb.cw

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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Sent: Wednesday, March 26, 2025 9:20 AM

To: egl-applications <egl-applications@gcb.cw>

Subject: Re: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Sir/Madam,

I trust you are well.

Thank you for your reply.

My colleagues handling the matters related to your portal mentioned that there is no such option as to withdraw the application.

We kindly ask you not to proceed with the B2B license application for GB Tech Services.

Thank you for your understanding.

Best regards,

Mélanie Zidda

Account Manager
IGA Trust

Zuikertuintjeweg z/n, Willemstad

E: melanie.zidda@igatrust.com

T: +5999 514 5646

Web: <https://www.igatrust.com>



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From: egl-applications <egl-applications@gcb.cw>

Date: Tuesday, March 25, 2025 at 16:28

To: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Subject: RE: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Ms. Zidda,

Thank you for reaching out to the Curaçao Gaming Authority (CGA). Our apology for the delay.

According to our system, you have submitted more than one application for GB Tech Services N.V., one under OGL/2024/114/0135 and one under OGL/2024/114/0171.

The application under OGL/2024/114/0135, was granted a B2C license, and the application under OGL/2024/114/0171 has been treated as a B2B application and was approved last week.

If there was any kind of mistake, we kindly ask you to formally send a request to withdraw the application under OGL/2024/114/0171.

Met vriendelijke groet,
Kind regards,
Saludos,

Curaçao Gaming Authority

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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Sent: Tuesday, March 25, 2025 12:20 PM

To: egl-invoices <egl-invoices@gcb.cw>; egl-applications <egl-applications@gcb.cw>; egl-treasuryinvoices <egl-treasuryinvoices@gcb.cw>

Subject: Re: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Sir/Madam,

I trust you are well.

Could you please give me an update on the below?

GB Tech Services mentioned that never requested a B2B License.

I look forward to your prompt answer.

Kind regards,

Mélanie Zidda

Account Manager

IGA Trust

Zuikertuintjeweg z/n, Willemstad

E: melanie.zidda@igatrust.com

T: [+5999 514 5646](tel:+59995145646)

Web: <https://www.igatrust.com>



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From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Date: Monday, March 24, 2025 at 14:53

To: egl-invoices <egl-invoices@gcb.cw>, egl-applications@gcb.cw <egl-applications@gcb.cw>, egl-treasuryinvoices <egl-treasuryinvoices@gcb.cw>

Subject: Re: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Sir/Madam,

I hope this email finds you well.

I am writing to inquire about the recent granting of a B2B license to GB Tech Services, as they did not request it. Could you kindly clarify the reason for this? Is it related to their request to add

more domain names?

Our client has expressed some concerns and is feeling a bit apprehensive about the situation.

Any clarification you can provide would be greatly appreciated.

Thank you in advance for your prompt response.

Kind regards,

Mélanie Zidda

Account Manager
IGA Trust

Zuikertuintjeweg z/n, Willemstad

E: melanie.zidda@igatrust.com

T: [+5999 514 5646](tel:+59995145646)

Web: <https://www.igatrust.com>



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From: egl-invoices <egl-invoices@gcb.cw>

Date: Friday, March 21, 2025 at 11:32

To: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Subject: RE: Payment stamps & license fee for the application of GB Tech Services N.V.

GB Tech Services already holds a B2C Gaming License.

This a B2B License. For each license you must pay stamps fee.

Met vriendelijke groet,

Kind regards,

Saludos,

Curaçao Gaming Authority

Scharlooweg 172-174 | Willemstad | CURAÇAO

Tel: [+599 \(9\) 737-2299](tel:+59997372299)

Email: egl-invoices@gcb.cw

Web: www.gamingcontrolcuracao.org

From: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>

Sent: Friday, March 21, 2025 11:18 AM

To: egl-applications <egl-applications@gcb.cw>; egl-treasuryinvoices <egl-treasuryinvoices@gcb.cw>; egl-invoices <egl-invoices@gcb.cw>
Cc: Claire Godschalk - IGA Trust <claire@igatrust.com>; Phaedra Hanst - IGA Trust <phaedra@igatrust.com>
Subject: FW: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Sir/Madam,

I hope you are doing well.

Could you please clarify the purpose of the stamps payment, as GB Tech Services already holds a Gaming License?

Looking forward to your response.

Kind regards,

Mélanie Zidda
Account Manager
IGA Trust

Zuikertuintjeweg z/n, Willemstad
E: melanie.zidda@igatrust.com
T: [+5999 514 5646](tel:+59995145646)
Web: <https://www.igatrust.com>



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From: Claire Godschalk - IGA Trust <claire@igatrust.com>
Date: Thursday, March 20, 2025 at 17:38
To: Melanie Zidda - IGA Trust <melanie.zidda@igatrust.com>
Cc: Phaedra Hanst - IGA Trust <phaedra@igatrust.com>, Mario Fiorini - IGA Group Ltd <Mario@lgagroup.com>
Subject: Fw: Payment stamps & license fee for the application of GB Tech Services N.V.

FYI

Claire Godschalk
Director
IGA Trust

Zuikertuintjeweg z/n, Willemstad
E: Claire@igatrust.com
T: +5999 510 6123
Web: <https://www.igatrust.com>
Error! Filename not specified.

From: egl-applications <egl-applications@gcb.cw>
Sent: Thursday, March 20, 2025 4:45:00 PM

To: Claire Godschalk - IGA Trust <claire@igatrust.com>

Subject: Payment stamps & license fee for the application of GB Tech Services N.V.

Dear Mrs. Claire Godschalk - Olmtak,

We are pleased to inform you that the application submitted by GB Tech Services N.V. for a license to offer online games of chance as referred to in Article 5.1 of the National Ordinance on Games of Chance, Landsverordening op de Kansspelen ("LOK") has been approved by the Curaçao Gaming Authority (CGA).

It should be noted that the license must be duly affixed with the requisite stamps valued at NAf 60,00. Since the CGA has the stamps in stock, we have provided GB Tech Services N.V., on this occasion only, with the stamps.

Our payment details are as follows:

- Bank Name: Maduro & Curriel's Bank
- Account Number: 14688701
- Amount: NAf 60,00
- Reference: OGL/2024/114/0171, GB Tech Services N.V.

For payment of the first invoice regarding the license fee and the CGA supervision cost, you will soon be contacted by our finance department. After payment of the stamps and the first invoice, the CGA will change the status of the license to granted on the CGA portal and have the physical license available for pick-up.

Please arrange for the payment to avoid any delays in the provision of your license. Once the payment has been made, kindly send the confirmation to egl-invoices@gcb.cw, so we can proceed accordingly.

It is crucial that these and all future payments are made in time, as any delay could lead to enforcement actions against the license holder, including potential suspension or revocation of the gaming license.

The CGA has received reports from some operators who did not receive invoices on time from the official representative or were unaware that an invoice for license fees had been issued. Please be minded that this may result in delays in processing payments and in certain instances, pose risks to the status of the license.

If you have any questions or need further assistance, please do not hesitate to contact us.

Thank you for your understanding and prompt attention.

Met vriendelijke groet,
Kind regards,
Saludos,

Curaçao Gaming Authority

Scharlooweg 172 - 174 | Willemstad | CURAÇAO

Tel: +599 (9) 737-2299 | Fax: +599 (9) 737-2621

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